



Find out how to save 20% of the energy used in your home and help prevent climate change.

Complete this questionnaire and return to:
Lincolnshire Energy Efficiency Advice Centre,
Freepost NEA 8634, Tedder Hall, Manby Park,
Louth, LN11 8BR. Within 14 days you will be sent
a free Home Energy Report which will tell you
where energy can be saved.

**Lincolnshire Energy
Efficiency Advice Centre**

Working with



energy saving trust™

Your details

Please mark your answers clearly

like this or this not like this

Title _____ Initials _____

Surname _____

Address _____

Postcode _____ Tel: _____

01 What is your property type? (mark one box)

House Bungalow

Flat Maisonette

02 What type of home do you live in? (mark one box)

Detached Semi-detached

Mid-terrace Mid-terrace back to back

End-terrace End-terrace back to back

03 In what year was your home built?

Before 1900 1900-1929 1930-1949

1950-1965 1966-1974 1975-1981

1982-1990 1991-1995 1996-2002

After 2002

04 Do you own or rent your property?

Own/buying on mortgage Renting privately

Renting from council Tied house/other

Renting from housing association

05 Does your home have a heated conservatory, and if so are its windows double-glazed?

Yes, double-glazed Yes, not double-glazed

No heated conservatory

06 How many rooms (bed, living and dining) do you have? (include hall, stairs and landing as one room)

Number of rooms

07 How many storeys does your property have? (for flats and maisonettes only include your home not the whole block)

1 2 3 4+

08 Does your home have a garage built into the house?

No Yes, single

Yes, double Yes, other

If you live in a flat

09 Is your flat:

Part of a converted house?

Purpose-built block? (up to 5 storeys)

Tower block? (6 storeys or more)

10 Where is your flat positioned in the building?

Basement Mid floor

Ground floor Top floor

11 How many walls of your flat are fully exposed to the outside?

4 walls 3 walls 2 walls 1 wall

For all types of property

12 What is your main wall type?

Stone Uninsulated cavity

Insulated cavity Solid brick

Timber frame Other

13 How much loft insulation do you have?

Don't know/no access None

Up to 50mm (2") 100mm (4")

150mm (6") 200mm (8")

250mm (10") 250mm+ (10"+)

14 How much of the property is double-glazed?

None Some (25%)

About half (50%) Most (75%)

All (100%)

15 Are the single-glazed windows draught-proofed?

Yes No

16 How many open fire places with chimneys do you have?

Number of open chimneys

17 How many of your lights have low energy light bulbs fitted?

None Some All

18 Are you thinking of buying a new electrical appliance for your home in the future?

Yes No

19 What is the main fuel used to heat your property?

Mains gas Off peak electricity

Electricity (not off peak) Smokeless fuel

Anthracite nuts/grains House coal

Bottled gas (cylinders) Wood

Oil Bulk LPG

20 What is your main heating system?

Boiler supplying radiators Warm air

Room heaters Ceiling heating

Community heating Storage heaters

Boiler supplying underfloor heating

If the main heating system is a boiler**21a When was your boiler installed?**

- 1997 or earlier During or after 1998

21b What type of boiler does your property have?

- Combination Normal (with hot water tank)
 Back boiler Condensing combination
 Condensing (with hot water tank)

If the main heating system is storage heaters**22 What type of storage heaters are there?**

- Old (large volume heaters)
 Modern (slim line heaters)
 Convector storage heaters
 Fan-assisted storage heaters

If the main heating system is room heaters**23 What type of room heaters are there?**

- Standard gas fire Open fire
 Closed room heater/stove Electric heaters
 Decorative gas fire in open fireplace
 Open fire with backboiler (supplying hot water only)
 Gas fire with backboiler (supplying hot water cylinder only)
 Closed room heater with back boiler (supplying hot water only)

For all types of heating system**24 What heating controls does your system have? (cross all that apply)**

- Room thermostat (temperature control)
 Programmer (timeclock)
 Thermostatic radiator valves (TRV's)

25 What is your secondary heating fuel?

- None present Mains gas
 Bottled gas (cylinders) Oil
 Smokeless fuel Wood
 House coal Bulk LPG
 Anthracite nuts/grains Off peak electricity
 Electricity (not off peak)

26 What type of secondary room heaters are there?

- None present Open fire
 Standard gas fire Electric heaters
 Closed room heater
 Decorative gas fire in open fireplace
 Gas fire with back boiler (supplying hot water only)
 Open fire with back boiler (supplying hot water only)
 Closed room heater with back boiler (supplying hot water only)

27 How is your hot water usually heated?

- From main heating system Back boiler
 From secondary heating Gas water heater to more than one sink
 Electric immersion (off peak)
 Electric immersion (on peak) Gas water heater over single sink
 Instant electric water heating

28 What is the size of your hot water cylinder?

- No cylinder
 Don't know/no access to cylinder
 Normal (up to 90cm/36" tall)
 Medium (between 90cm/36" and 135cm/54" tall)
 Large (over 135cm/54" tall)

29 What type of hot water cylinder insulation do you have?

- None Thick jacket
 Thin jacket Solid foam

30 Is there a thermostat on the water cylinder?

- Yes No

31 Is solar water heating present?

- Yes No

The following questions will help us to tell if you may be eligible for a grant:

32 Is a member of your household over 60?

- Yes No

33 Is a member of your household in receipt of benefits?

- Yes No

Data Protection Statement: 

The Energy Saving Trust (EST) is collecting your data for the purpose of providing you with energy efficiency advice, taking the form of a personalised report and follow up consultations where appropriate, that will help you reduce your energy use. EST will retain your data for the purposes of carrying out research and statistical analysis into the energy efficiency of UK housing stock. Your local Energy Conservation Authority will also receive your data for the purposes of energy efficiency monitoring, targeting and reporting. In future, EST may wish to send you further information including details of grants, special promotions and free offers which can save you money on your energy bills. If you are happy to receive this help, please cross here

Recent changes

In this section, please mark 'No' if you don't know

34 Have you installed any of the following in the last 12 months?

- | | | |
|------------------------|---|---|
| Cavity wall insulation | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Loft insulation | <input type="checkbox"/> No | <input type="checkbox"/> Yes 2" (50mm) |
| (amount added) | <input type="checkbox"/> Yes 6" (150mm) | <input type="checkbox"/> Yes 8" (200mm) |
| Draught-proofing | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Double-glazing | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| New boiler | <input type="checkbox"/> No | <input type="checkbox"/> Yes |
| Hot water tank jacket | <input type="checkbox"/> No | <input type="checkbox"/> Yes |

35 Did you change your heating system in the last 12 months?

- No Yes ...if Yes, what was it previously?
- | | | | |
|-----------------|--------------------------|--------------------|--------------------------|
| Central heating | <input type="checkbox"/> | Warm air system | <input type="checkbox"/> |
| Communal system | <input type="checkbox"/> | Room heaters/fires | <input type="checkbox"/> |
| Storage heaters | <input type="checkbox"/> | Other | <input type="checkbox"/> |

36 Did you change your heating fuel in the last 12 months?

- No Yes ...if Yes, what was it previously?
- | | | | |
|-------------|--------------------------|-----------------------|--------------------------|
| Mains gas | <input type="checkbox"/> | On peak electricity | <input type="checkbox"/> |
| Bottled gas | <input type="checkbox"/> | Economy 7 electricity | <input type="checkbox"/> |
| Coal | <input type="checkbox"/> | Oil | <input type="checkbox"/> |
| | | Other | <input type="checkbox"/> |

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